

Section 7.0

IC/ID Component

This section describes activities conducted during the FY 2009-10 reporting period to minimize the impact of discharges from illicit connections and discharges (IC/IDs) on receiving waters and other environmental resources. The City's IC/ID program consists of several complementary activities, some of which are discussed in detail in this section, and others that are briefly addressed here and deferred to other sections for more detailed treatment.

7.1 Dry Weather Monitoring Program

This portion of the report will be submitted on December 15 as required in the Permit.

7.2 Public Reporting of IC/IDs

The City continued to operate the Stormwater Hotline at (619) 825-3810. The primary purpose of the hotline is to facilitate complaint reporting; but it also serves as a direct source of water quality information for interested parties. Calls are promptly referred to City staff for proper handling.

During this reporting period, 54 calls were received through the hotline. The majority of the calls received on the Hotline were either informational or related to private property issues. Of these calls eight were related to illicit connections and discharges. These calls were all settled without enforcement actions or were private property disputes. All tips related to IC/IDs were investigated by City staff and dealt with accordingly. Follow-up and enforcement related to business complaints and issues is dealt with in Section 5 and follow-up and enforcement for residential complaints is dealt with in Section 6.

7.3 Complaint Investigations and Enforcement

The City conducted follow-up investigations on all complaints received during this reporting period. The primary objective of the City's commercial enforcement program is to ensure violators are brought into compliance in a timely manner. When education is not sufficient to do so, staff may use a variety of formal enforcement tools. These vary by department and program, but generally include Verbal Warnings, Notices of Violation, and Official Notices. The City may also use civil and/or criminal court actions under the State Porter-Cologne Water Quality Act or the Federal Clean Water Act. These last actions may result in significant fines levied upon non-compliant parties.

7.4 Facilitation of Used Oil and Toxic Material Disposal

During this reporting period, City staff worked diligently to promote, publicize, and facilitate the proper management and disposal of used oil, toxic materials, and other household wastes. Activities related to the City's recycling program and waste collection services are reported in detail in Section 6 of this report.

7.5 Limiting Infiltration from the Sanitary Sewer

The City implemented aggressive maintenance programs to limit infiltration from the sanitary sewer system to its MS4. Further details on these activities are reported in Section 4 of this report.